

Exercise

- Break into teams
- Select one project from your team and brainstorm as many visual controls that you can
- Think of visual controls that could be put in place for:
 - How to prevent something from going wrong
 - How to improve process efficiencies or reduce waste
 - How to improve customer/patient satisfaction
 - How to notify someone that work is waiting or process is completed
 - How to help staff be visually aware of policies or procedures
- Time: 20 minutes
- Report out: select one person from your team to report your findings at the end of the exercise