

Reporting Case Study:

This is what happened ----

- Slipped in puddle in hallway during passing time. Hurt knee. Walked away in embarrassment.
- Called nurse for ice pack, and to inquire as to which form I should fill out. Answer unknown.
- Called department head to inform them of the incident, and to inquire as to which form I should fill out. No response.
- Called main office to inquire as to which form I should fill out. Was told they would look into it.
- Called business manager to inquire as to which form I should fill out. Was referred to proper form.
- Filled out form, but didn't know some of the information. Submitted it to the business manager. When I inquired as to which medical provider I was supposed to use, I was told I could go to a medical provider of my choice.
- When I received the WC paperwork from the state, I learned that I was supposed to go see a medical provider from the designated list. I was also told that I didn't need to bring anything to this appointment, which is also false. I needed a claim number.

This is what should have happened –

As a member of the health and safety committee, what advice would you have given to this worker?