

**Virginia Occupational Safety and Health (VOSH) Program
2010 Performance Goals and Measures**

Strategic Goal 1: Reduce Occupational Injuries, Illnesses and Fatalities Through Direct Intervention

	Outcome Goal	2010 Performance Goal
1.1	Reduce the rate of workplace injuries and illnesses	<p>A. By 2011, decrease injuries and illnesses per 100 workers in the workplace.</p> <p>B. Annually initiate investigations of 100% of worker complaints within one working day or conduct an on-site inspection within five working days.</p>
1.2	Reduce the rate of workplace fatalities	<p>A. By 2011 decrease fatalities in the workplace per 100,000 workers 5%.</p> <p>B. Annually initiate inspections of 100% of fatalities and catastrophes within one working day of notification.</p>
1.3	Reduce the rate of workplace injuries and illness in worksites	<p>A. Reduce the rate of workplace injuries and illnesses in work sites through participation in the VPP Programs.</p>

Strategic Goal 2: Promote a Safety and Health Workplace Culture

	Outcome Goal	2010 Performance Goal
2.1	Enhance worker involvement in all aspects of safety and health	<p>One hundred percent (100%) of VOSH on-site activities (e.g., inspections, consultation visits) will include a worker involvement component annually, such as interviews, informal conferences, and walk-around inspections.</p>
2.2	Consultation Activity, Lead, and Lag Times	<p>Consultation will utilize a minimum of 65% of the available time in consultation activities, conduct visits within 45 days of the requested visit date, and issue completed reports within 20 days of the closing conference date.</p>

Performance Goal 1.1.A

VOSH Strategic Goal	Reduce occupational injuries, illnesses and fatalities through direct intervention
VOSH Outcome Goal	Reduce the rate of workplace injuries and illnesses
VOSH Performance Goal	FY 2011: 4.20 By 2011, decrease injuries and illnesses per 100 workers in the workplace by 5%. FY 2010: 4.25 FY 2009: 4.30 FY 2008: 4.35 FY 2007: 4.40
Strategy/Activities	Analyze data to better identify establishments for inspections. Research new sources for information to identify best targets. Inspect worksites in non-programmed areas through rapid response to complaints, referrals and utilizing multi-employer policy. Inspect 5% of total inspections at public-sector worksites. Analyze results and effectiveness of compliance inspections to determine their impact on fatalities, injury and illness rates. Identify and implement adjustments that will increase the impact of compliance inspections. Analyze the effectiveness of guidance and standards and identify needed changes.
Indicator	VOSH met this measure. BLS shows that the injury and illness data for <u>2007 is 3.5</u> total recordable cases and <u>for 2008 it is 3.1</u> total recordable cases. The latest available data for 2009 overall Total Recordable Rate is 3.1. The Private Industry Rate is 2.9.
Data Source	Bureau of Labor Statistics Annual Survey of Occupational Injuries and Illnesses
Baseline	Most Current Total Recordable Injury and Illness Rate 2006/ 4.4

Performance Goal 1.1.B

VOSH Strategic Goal	Reduce occupational injuries, illnesses and fatalities through direct intervention
VOSH Outcome Goal	Reduce the rate of workplace injuries and illnesses
VOSH Performance Goal	<p>FY 2011: Initiate investigation of 100% of worker complaints within one working day or conduct an on-site inspection within five working days.</p> <p>FY 2010: Initiate investigation of 100% of worker complaints within one working day or conduct an on-site inspection within five working days.</p> <p>FY 2009: Initiate investigation of 100% of worker complaints within one working day or conduct an on-site inspection within five working days.</p> <p>FY 2008: Initiate investigation of 100% of worker complaints within one working day or conduct an on-site inspection within five working days.</p> <p>FY 2007: Initiate investigation of 100% of worker complaints within one working day or conduct an on-site inspection within five working days.</p>
Strategy/Activities	Promptly and accurately investigate workplace complaints
Indicator	<p>Consultation results may be found in 2009 CAPR</p> <p>VOSH met this measure.</p> <p>100% of worker complaints had an investigation initiated within one working day or an on-site inspection initiated within five working days in an effort to reduce injury and illnesses.</p>
Data Source	VOSH Integrated Management Information System (IMIS)
Baseline	99 % in 2007
Comment	VOSH offers workers the choice between two approaches to handle their complaints: either VOSH will conduct an investigation by contacting the employer via phone/fax to inform them of the complaint, with a response required back from the employer within five work days; or, VOSH will conduct an on-site inspection.

Performance Goal 1.2.A

VOSH Strategic Goal	Reduce occupational injuries, illnesses and fatalities through direct intervention
VOSH Outcome Goal	Reduce the rate of workplace fatalities
VOSH Performance Goal	FY 2011: 4.00 By 2011, decrease fatalities in the workplace per 100,000 workers 5% FY 2010: 4.05 FY 2009: 4.1 FY 2008: 4.15 FY 2007: 4.2
Strategy/Activities	Analyze data to better identify establishments for inspections. Research new sources for information to identify best targets. Inspect worksites in non-programmed areas. Inspect identified public-sector worksites. Analyze results and effectiveness of compliance inspections to determine their impact on fatalities, injury and illness rates. Identify and implement adjustments that will increase the impact of compliance inspections. Analyze the effectiveness of guidance and standards and identify needed changes.
Indicator	Consultation results may be found in 2009 CAPR <u>VOSH met this goal.</u> The number of fatalities for Virginia for 2009 is 118 compared with 156 for 2008. This computes, based on 3.5 million workers, to 3.37 fatalities per 100,000 workers. The performance data for this measure for last year has <u>not been released by BLS yet.</u> However, workplace fatalities have <u>decreased in Virginia</u> for the last 6 calendar years. (Not including medical events, traffic accidents, etc.) 2005-64 2006-55 2007-44 2008-39 2009-33 2010-24
Data Source	Bureau of Labor Statistics Annual Survey of Occupational Injuries and Illnesses
Baseline	Most current rate of 4.2 fatalities per 100,000 workers in 2006.
Comment	

Performance Goal 1.2.B

VOSH Strategic Goal	Reduce occupational injuries, illnesses and fatalities through direct intervention
VOSH Outcome Goal	Reduce the rate of workplace fatalities
VOSH Performance Goal	<p>FY 2011: Initiate inspections of 100% of fatalities and catastrophes within one working day of notification annually.</p> <p>FY 2010: Initiate inspections of 100% of fatalities and catastrophes within one working day of notification annually.</p> <p>FY 2009: Initiate inspections of 100% of fatalities and catastrophes within one working day of notification annually.</p> <p>FY 2008: Initiate inspections of 100% of fatalities and catastrophes within one working day of notification annually.</p> <p>FY 2007: Initiate inspections of 100% of fatalities and catastrophes within one working day of notification annually.</p>
Strategy/Activities	Promptly initiate fatality and catastrophe investigations.
Indicator	<p>VOSH met this Goal.</p> <p>100 % of inspections of fatalities and catastrophes initiated within one working day of notification in an effort to reduce injuries and illnesses.</p>
Data Source	VOSH Integrated Management Information Systems (IMIS)
Baseline	N/A
Comment	

Performance Goal 1.3.A

VOSH Strategic Goal	Reduce occupational injuries, illnesses and fatalities through direct intervention
VOSH Outcome Goal	Reduce the rate of workplace injuries and illnesses in worksites.
VOSH Performance Goal	Reduce the rate of workplace injuries and illnesses in work sites through participation in the VPP Programs.
Strategy/Activities	Increase the number of employers participating in the VPP.
Indicator	Reduce the rate of workplace injuries and illnesses in work sites through participation in the VPP Programs. National averages show that VPP sites are routinely 50% below normal workplace injuries and illnesses for their respective industry sectors. VOSH met this goal. 42 active VPP sites in Virginia.
Baseline	39 employer participants in 2007
Data Source	Local database

Performance Goal 2.1

VOSH Strategic Goal	Enhance worker involvement in all aspects of safety and health
VOSH Outcome Goal	One hundred percent (100%) of VOSH on-site activities (e.g., inspections, consultation visits) will include a worker involvement component annually, such as interviews, informal conferences, and walk-around inspections.
VOSH Performance Goal	Ensure 100% of VOSH onsite activities include a worker involvement component annually.
Strategy/Activities	Ongoing monitoring of inspection data. Consultants/CSHOs will include worker involvement during all visits/inspections to increase safety and health awareness.
Indicator	Consultation results may be found in 2009 CAPR Worker involvement through interviews, informal conferences and walk-around inspections as reviewed by region Compliance Managers at 100%.
Baseline	Percent of visits where consultant conferred with employees, 100%, reviewed by Consultation Manager. Compliance Manager reviews case files for worker involvement for CSHOs.
Data Source	NCR/ACE/CAM